



NITRO Custom

User Guide

SIEMENS

Dear customer,

Congratulations! You have selected a hearing instrument from Siemens. This hearing instrument was individually designed for your hearing impairment and is fitted specially to your personal hearing profile.

These instructions, together with guidance from your Hearing Care Professional, will help you understand how your new hearing instrument works.

If you have any further questions, please contact your Hearing Care Professional.

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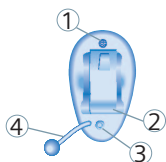
Your NITRO Custom hearing instrument

Your hearing system is individually manufactured according to the shape of your ear canals.

Each hearing instrument can be identified by the serial number located on the outside of the instrument.

- If the number is written in red, the hearing instrument is for the right ear.
- If the number is written in blue, the hearing instrument is for the left ear.

NITRO CIC
(battery type: 10)



Feature

- ① Microphone
- ② Battery compartment
- ③ Vent
- ④ Removal cord

Hearing instruments are intended to improve the hearing of hearing impaired persons. Diagnosis and prescription of a hearing instrument must be performed by hearing health specialists, e.g. ENT doctors, audiologists or acousticians.

Read and follow the instructions of this user guide to avoid injuries or damage to the hearing instrument.

Symbols:

Be aware of information marked with the warning symbol **WARNING**, **CAUTION** or **NOTICE**!



WARNING points out a situation that could lead to serious injuries,
CAUTION indicates a situation that could lead to minor and moderate injuries.

NOTICE

NOTICE indicates possible property damage.



Advice and tips on how to handle your hearing instrument better.



Instruction. Indicates that something has to be done.

NOTE

Your hearing instrument is sensitive to extreme heat, high humidity, strong magnetic fields ($> 0.1T$), X-rays and mechanical stress.

- ▶ Do not expose your hearing instrument to extreme temperature or high humidity. Do not leave it in direct sunlight. Do not wear it in the shower or when you apply make-up, perfume or aftershave, hairspray or suntan lotion.
- ▶ Do not wear your hearing instrument when you are exposed to short-waves, a strong magnetic field, a high frequency field or X-rays.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

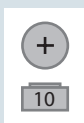
WARNING

Risk in explosive environments, e.g. mining areas!

- ▶ Don't use your hearing instruments (and remote control) in areas where there is a danger of explosions.

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Handling batteries



original size

NOTICE

- Remove the tab on your battery only when you are ready to use it.
- The positive (+) side of the battery is always the smooth side.
- Always keep spare batteries with you.

i NOTE

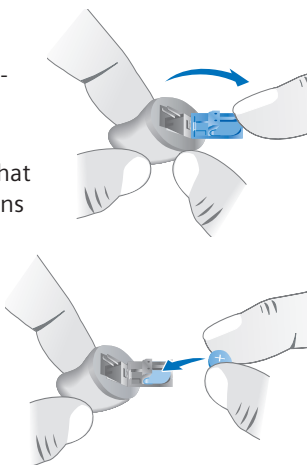
- ▶ Turn your hearing instrument off when not in use to preserve the battery.
- ▶ Leaking batteries damage the instrument. Remove batteries when the instrument is not in use for a prolonged period of time.

Low battery indicator

Your Hearing Care Professional can program your hearing instrument to inform you when the battery is nearly empty. If you hear an intermittent series of beeps or experience low amplification power, replace the battery.

Inserting the battery:

- ▶ Completely open the battery compartment with your fingernail as shown in the illustration.
- ▶ Insert the proper size battery so that the "+" symbol on the battery aligns with the "+" marked on the battery compartment.
- ▶ Close the battery compartment by gently pressing the bottom of the door upward with your finger tip.
- ▶ Do not force the door shut. If it does not close easily, check to see if the battery was inserted properly.



When the battery door is completely closed, your hearing instrument is ready for use.

Removing the battery:

- ▶ Completely open the battery compartment.
- ▶ Normally the battery drops out when the compartment is completely open. If the battery does not come out, lightly tap the instrument or push the battery out with a pencil.

**WARNING**

Keep batteries and instruments out of the reach of children. If swallowed consult a physician or a hospital immediately.

**NOTE**

Do not throw used batteries into household trash. Return them to your Hearing Care Professional for environmentally correct disposal.

Applying your hearing instrument:

- ▶ Hold the hearing instrument with your thumb and index finger, carefully push the instrument in the ear canal.
- ▶ Gently work it into its proper position by slightly twisting until it is firmly seated.
- ▶ Lightly press inward for a secure and comfortable fit.

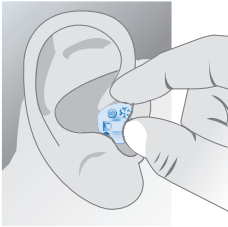
You may find it helpful to pull your ear slightly upward or to the back. Once inserted, you should be able to feel if the hearing instrument is correctly positioned.



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Applying and removing your hearing instrument

Removing your hearing instrument:



Push lightly on the back of your ear to help loosen it or pull gently on your ear.

Then using your index finger, slowly pull the hearing instrument from your ear.

The completely-in-the-canal hearing instruments can be removed by pulling the small removal cord toward the back of your head.

WARNING

Never pull on the battery compartment door or volume control wheel to remove the hearing instrument, as this could cause damage to your hearing instrument.

Using the battery compartment

Turn on:

- ▶ Insert the battery and close the compartment door completely. Your NITRO Custom hearing instrument turns on automatically.

Turn off:

- ▶ Open the compartment completely.

Power-on delay

Your hearing instrument is equipped with a "power-on delay" feature which can be activated by your Hearing Care Professional. This allows you to turn the hearing instrument on with an automatic delay of 12 seconds, so that you may insert the hearing instrument into your ear without experiencing unpleasant feedback (whistling).

Your hearing instrument is a highly sensitive system. Proper care and handling will ensure the best possible performance.

If soreness or skin irritation develops in the ear, discontinue wearing your hearing instrument, and bring it to your Hearing Care Professional. Minor fit adjustments and polishing can often correct this condition. If soreness persists, discontinue wearing the hearing instrument and see your physician.

If excessive earwax accumulates when wearing your hearing instrument, consult your Hearing Care Professional.

**NOTICE**

Do not put the hearing instrument in water.

Your hearing instrument may be equipped with a sieve, recess or guard on the sound outlet to prevent earwax from entering the hearing instrument.

- ▶ Clean your hearing instrument regularly with a soft and dry tissue to prevent damage to the hearing instrument and to avoid health problems.
- ▶ Place your hearing instrument in a "dry aid kit" with a special moisture-attracting capsule overnight.
- ▶ Occasionally bring your hearing instrument to your Hearing Care Professional to change the wax guard, clean the venting channel, microphone and sound outlets, and for general system maintenance.
- ▶ Ask your Hearing Care Professional for special care sets and further information how to keep your hearing instrument in good condition.

Your NITRO Custom hearing instrument is an extremely reliable device. Should a problem occur, it can usually be corrected quickly. Use these troubleshooting tips to resolve simple issues.

Problem	Cause
Sound is weak or no sound	Weak or dead battery Instrument not turned on Instrument clogged Volume too low
Instrument emits whistling sound	Improper seating in ear Clogged with wax or excessive wax in ears
Sound is distorted	Volume too high Weak battery Clogged with wax
Instrument emits signal tones	Battery compartment not completely closed Weak battery
Instrument does not work	Instrument is not turned on Battery compartment not completely closed Dead battery Battery polarity reversed Power-on delay is active

Possible Solution

Insert new standard battery
Close battery door completely or press and hold the program button for approximately 2 seconds
Clean instrument
Increase volume (with ePocket or volume control)

Try reinserting instrument until it fits securely
Clean instrument or contact your Hearing Care Professional

Lower volume (with ePocket or volume control)
Replace battery
Exchange or have your wax guard changed

Gently close battery compartment completely
Replace battery

Turn instrument on
Gently close battery compartment completely
Insert new standard battery
Make sure battery is inserted correctly
Wait 12 seconds and check again

If you still encounter problems after trying these suggestions, consult your Hearing Care Professional.

Within the European Union, the marked equipment is covered by "Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003 on waste electrical and electronic equipment."



Amended by "Directive 2003/108/EC" (WEEE).

i NOTE

Recycle your hearing instrument according to national regulations.

For disposal within the EU please send device to the following address:

United Kingdom	Malta	Ireland
Siemens	Charles de Giorgio LTD	Howth Junction
Hearing Instruments	39-40 South Street	Business Center
Newton Road	Valetta CMR 01	Kilbarrack
Crawley RH109TT	P.O. Box 374	5 Dublin

www.hearing-siemens.com

With the CE marking Siemens confirms compliance with the European Directive 93/42/EEC concerning medical devices.



Your hearing instrument configuration

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Hearing instrument		
LEFT		RIGHT
	Model	
	Serial number	
	Battery	
<input type="checkbox"/> yes <input type="checkbox"/> no	Power on delay	<input type="checkbox"/> yes <input type="checkbox"/> no
Signal tones		
<input type="checkbox"/> on <input type="checkbox"/> off	Low battery warning	<input type="checkbox"/> on <input type="checkbox"/> off
Hearing program	Description of the hearing program	
1		
2		
3		
4		

ePocket	
Serial number	

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